



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IPW

Patent Application of

POTTER et al.

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Serial No. 10/716,441

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For: MULTIMEDIA CALL CENTRE

Examiner: Smith, C.

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June 15, 2005

Mail Stop Issue Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

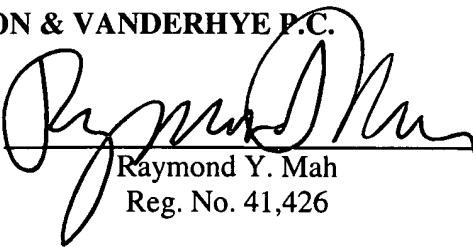
REQUEST TO ACKNOWLEDGE PRIORITY UNDER 35 U.S.C. §119

The Notice of Allowability does not indicate acknowledgement of Applicant's claim for foreign priority under 35 U.S.C. §119 or whether the priority documents have been received. Applicant believes, however, that certified copies of the priority documents were filed in prior application no. 08/758,424 filed November 29, 1996. Applicant thus requests that the Examiner issue a Supplemental Office Action to acknowledge Applicant's claim for foreign priority and indicate that the certified copies have been received to clarify any possible confusion.

Respectfully submitted,

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By:



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